



How PPI Streamlined Enrollment and Enhanced Efficiency for Connecticut Regional School District 16

“PPI’s rule-based platform allowed us to transition from six years of error-prone paper enrollment to a streamlined, digital system that not only reduced our administrative burden but also made the entire process more efficient and accurate. **The ability to manage complex contribution structures with ease has been a game-changer for our small office.**

–Tony DiLeone,

Director of Finance and Business Operations

Overview

Connecticut Regional School District 16, comprising Prospect and Beacon Falls, CT, with approximately 360 employees across four schools and a district office, faced significant challenges with their outdated paper-based enrollment system. For six years, the district relied on a manual process, leading to the possibility of errors, miscommunication, and inefficiencies. The district sought a modern solution to improve accuracy, streamline operations, and provide a more user-friendly experience for its employees.

After being introduced to PPI Benefit Solutions through their broker, the district saw an opportunity to modernize its benefits administration within a tight budget. By choosing PPI platform carriers, the district was able to implement PPI’s comprehensive technology and services at a low monthly cost.



Locations:

Four schools plus a district office

Eligible Employees:

Approximately 360

Benefits Offered and Administered by PPI:

Medical
Dental
Vision
Basic Life & AD&D
Voluntary Life & AD&D
Voluntary LTD

Previous Process:

Paper enrollment forms and manual tracking of enrollments



Approach

Cost-Effective Implementation

RSD16 leveraged PPI's Platform Carriers, which meant the district could access top-tier technology and services with minimal cost, ensuring a financially sustainable transition.

Seamless Transition from Paper to Digital

PPI Benefit Solutions implemented a robust rule-based platform that tailored the benefits experience to the district's complex needs. This approach allowed for easy management of various employee groups, each with different contracts and contribution structures.

Timely and Accurate Carrier Feeds

The platform ensured that enrollments and changes were communicated to carriers promptly, reducing administrative burden and eliminating the risk of errors.

Enhanced Billing Organization

PPI's solution aligned the district's billing with how deductions were managed, offering the ability to download, manipulate, and review bills with ease, greatly simplifying the financial aspect of benefits administration.

Conclusion

PPI Benefit Solutions enabled Connecticut Regional School District 16 to modernize their benefits administration within a tight budget. By choosing PPI platform carriers, the district accessed top-tier services at no additional cost beyond a minimal administrative fee. This partnership streamlined operations, reduced errors, and significantly improved the employee experience during open enrollment.

“The automation and reporting tools provided by PPI saved us significant time and effort, and the feedback from employees on using the online enrollment platform has been overwhelmingly positive.”

-Tony DiLeone

Results



96% Employee Ontime Enrollment Rate:

the PPI's system ease of use and reporting provided the ability to send targeted reminders to employees. This was the highest rate the district had ever achieved.



Reduction in Errors:

The platform's automation and rule-based system and online enrollment minimized the possibility of errors and reduced the need for manual intervention.



Huge Time Savings:

The district saw a notable reduction in the time spent managing enrollment and billing, allowing staff to focus on other critical tasks.

Benefits. Technology. Heart.