

We asked our clients how they feel about PPI and the services they receive from us. About 230 clients answered, and here is how they responded:



## Top 5 Most Valued Services



## Most recent experience with PPI



**82%**  
Reported having a **positive** experience...

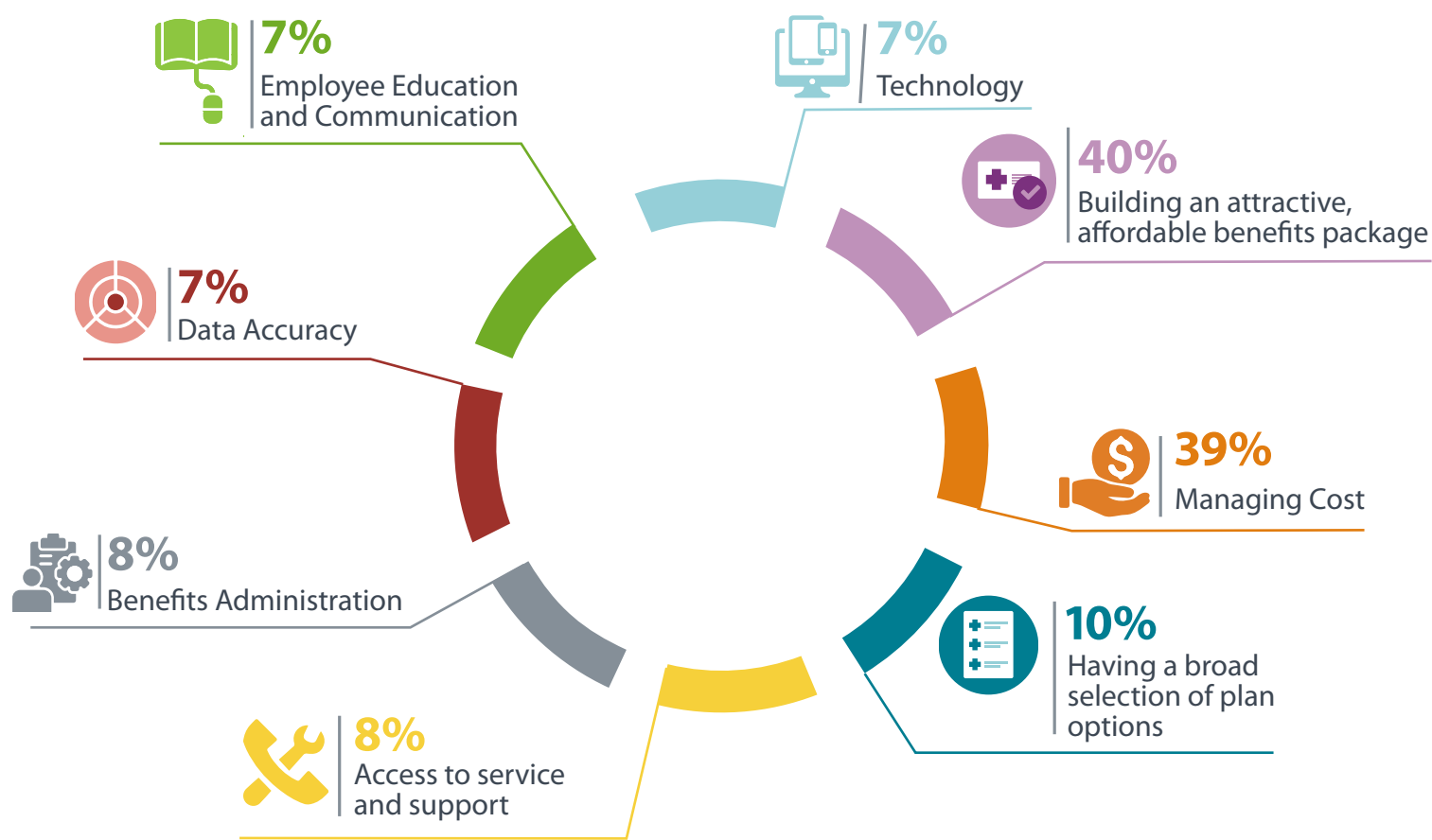


...of those, **45%** used Excellent, Very Good, Great, or Exceptional to describe their experience



**8%**  
Were **neutral** about their experience

## Top 8 benefits management priorities



## Most time-consuming benefits tasks



## Clients who took the survey...

